

# **Bath and Shower**

November 2011



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Summary 1 



# BATH AND SHOWER IN THE UNITED ARAB EMIRATES - CATEGORY ANALYSIS

### **HEADLINES**

- Bath and shower products register current value growth of 8% in 2010 to reach AED421 million
- Body wash/shower gel and liquid soap grow strongly although bar soap remains the dominant category, generating AED250 million in sales
- Value sales of liquid soap, body wash/shower gel and bar soap all increase by between 7% and 8%
- Unit prices remain stable for all categories except intimate wipes
- Unilever Gulf dominates bath and shower with a retail value share of 45%
- Bath and shower is expected to post a constant value CAGR of 5% during the forecast period

### **TRENDS**

- Despite new product developments bar soap remained the mainstay category within bath and shower in 2010 with 59% of bath and shower retail value sales. The current economic slowdown dampened an earlier shifting and premiumisation to bath foam/gel and liquid soap. With the Asian low- and middle-income expatriates accounting for at least 30% of the United Arab Emirates' population, bar soap remains the typical bath and shower product as other bath and shower products remain out of their price range. At least 50% of this consumer group which, mathematically, is 15% of the United Arab Emirates' population comprises labourers hailing from the Indian Subcontinent and East Asia, who work through the heat of the day. The dominance of bar soap was pronounced in 2010 as the current recession dampened trial purchases and upgrading to other bath and shower products.
- Bath and shower products registered current value growth of 8% in 2010 with sales of AED421 million. The growth registered was lower than the review period CAGR of 12% in light of the slower volume growth during the year, stemming from the current economic slowdown and the slower population growth. The lower current value growth rate was impacted by slower growth in other bath and shower products as middle-income earners reinstated their interest in bar soap as the typical bath and shower product.
- Whilst the liquid soap markets continue to grow healthily, although at a slower pace, antibacterial products are growing strongly as brands like Dettol and Palmolive push advertising campaigns in light of health scares such as the H1N1 pandemic. Dettol has led its campaign with the line, "the best protection from germs".
- Unit prices remained relatively stable in 2010 as material costs remained low and the government continued monitoring to control prices of basic goods, fearing accelerated inflation.
- Promotions and multipacks continue driving bar soap sales, where the 6-pack is becoming the
  most popular as it is usually priced at the price of five individual units. In addition to price,



demand for this multipack is also influenced by the changing consumer lifestyles towards purchasing the weekly grocery shopping from supermarkets/hypermarkets. The latter was reflected in supermarkets/hypermarkets increasing their distribution share of bath and shower products to 86% in 2010.

- Local nationals, Middle Eastern and Asian expatriates are mostly loyal to well-established brands of bar soap, which include Lux, Palmolive and, to a lesser extent, Camay and Dove. Demand for brands like Lux and Palmolive became entrenched amongst these consumer groups initially in their home countries.
- Products with added benefits are constantly rolled out in the United Arab Emirates, and many have proved successful, such as PZ Cussons Imperial Leather Foam Burst, which was an instant hit without any real marketing. Colgate-Palmolive's Palmolive Aroma Therapy range and Henkel's Fa Shower Cream Yoghurt continue to sell well. The majority of products with added benefits include those with extra moisturising or natural ingredients.
- Bath and shower products remain predominantly mass brands, with such brands accounting for 77% of total sales in 2010. Up to very recently, there was a slow but sure premiumisation trend, as the share of premium brands rose from 22% in 2004 to 25% in 2008 out of total sales of bath and shower products. However, this trend has been reversed in the past two years on the back of poor economic conditions, whereby premium brands lost a percentage point to stand at 24% in 2009 and lost another half a percentage point in 2010.
- Bath and shower products continue to see the opening of a number of boutique shops, but this will significantly impact the category overall. Products from these outlets are usually only bought occasionally as gifts or indulgences instead of for regular consumption.

### **COMPETITIVE LANDSCAPE**

Unilever Gulf continued to lead in bath and shower with a retail value share of 45% in 2010; its closest rivals are Reckitt Benckiser Arabia and Colgate-Palmolive, which held shares of 9% and 8%, respectively.





# **PROSPECTS**

• In spite of product innovation and the novelty of gels, foams and washes, bar soap will remain the most valuable category within bath and shower. The share of bar soap out of total retail value sales will remain constant at a forecast 59% in 2015. Bar soap will remain the typical bath and shower product for low- and middle-income earners. In addition, greater demand for brands efficient in killing germs and viruses like Dettol for example are expected.



### **CATEGORY DATA**

Table 1 Sales of Bath and Shower by Category: Value 2005-2010 AED '000 2005 2006 2007 2008 2009 Bar Soap Bath Additives - Bath Foam/Gel - Bath Oil/Pearls - Bath Salts/Powder - Other Bath Additives Body Wash/Shower Gel Intimate Hygiene - Intimate Washes - Intimate Wipes Liquid Soap Talcum Powder

Source: Euromonitor International from official statistics, trade associations, trade press, company research, store checks, trade interviews, trade sources

### Table 2 Sales of Bath and Shower by Category: % Value Growth 2005-2010

% current value growth

2009/10 2005-10 CAGR 2005/10 Total

Bar Soap

Bath Additives

- Bath Foam/Gel

Bath and Shower

- Bath Oil/Pearls
- Bath Salts/Powder
- Other Bath Additives

Body Wash/Shower Gel

Intimate Hygiene

- Intimate Washes
- Intimate Wipes

Liquid Soap

Talcum Powder

Bath and Shower

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

store checks, trade interviews, trade sources

### Table 3 Bath and Shower Premium Vs Mass % Analysis 2005-2010

% retail value rsp

2005 2006 2007 2008 2009 2010

Premium Mass Total

Source: Euromonitor International from official statistics, trade associations, trade press, company research, store checks, trade interviews, trade sources





Table 6 Bath and Shower Premium Brand Shares by GBN 2007-2010



% retail value rsp 2010 Brand Company 2007 2008 2009 Total 100.0 100.0 100.0 100.0 Source: Euromonitor International from official statistics, trade associations, trade press, company research, store checks, trade interviews, trade sources Table 7 Forecast Sales of Bath and Shower by Category: Value 2010-2015 AED '000 2010 2011 2013 2012 2014 2015 Bar Soap **Bath Additives** - Bath Foam/Gel - Bath Oil/Pearls - Bath Salts/Powder - Other Bath Additives Body Wash/Shower Gel Intimate Hygiene - Intimate Washes - Intimate Wipes Liquid Soap Talcum Powder Bath and Shower Source: Euromonitor International from trade associations, trade press, company research, trade interviews, trade sources

Table 8 Forecast Sales of Bath and Shower by Category: % Value Growth 2010-2015

% constant value growth

2010-15 CAGR 2010/15 TOTAL

Bar Soap

Bath Additives

- Bath Foam/Gel
- Bath Oil/Pearls
- Bath Salts/Powder
- Other Bath Additives
- Body Wash/Shower Gel

Intimate Hygiene

- Intimate Washes
- Intimate Wipes

Liquid Soap

Talcum Powder

Bath and Shower



Source: Euromonitor International from trade associations, trade press, company research, trade interviews,

trade sources

Table 9 Forecast Bath and Shower Premium Vs Mass % Analysis 2010-2015

% retail value rsp

2010 2011 2012 2013 2014 2015

Premium Mass Total

Source: Euromonitor International from trade associations, trade press, company research, trade interviews,

trade sources



# BEAUTY AND PERSONAL CARE IN THE UNITED ARAB EMIRATES -INDUSTRY OVERVIEW

### **EXECUTIVE SUMMARY**

### **Economy Slow To Recover From Crisis**

The economic slowdown that hit the UAE in mid 2008 continues to dampen demand as population growth remains constrained and consumer spending is lower due to the uncertain climate. Nonetheless, all categories are forecasted to grow at higher rate than of the review period in constant terms, reflecting the expected recovery of the economy over the next five years.

### New Products and Promotions Stimulate Demand

Manufacturers responded to lower consumer demand by stimulating the market with new products and promotional activities. New products were rife in skin care with anti-aging and antiwrinkle creams leading new launches. Promotions in oral care and in soap helped keep sales buoyant and were led by the major manufacturers keen to keep hold of market share.

### Domestic Manufacturers Fall Further Behind International Brands

Domestic manufacturers continued to struggle in most areas of beauty and personal care, with little presence in baby care, bath and shower products, deodorants and oral care. Cosmetics and fragrances fared better, with stronger representation and competitive products from Kamal Osman Jamjoon (cosmetics), Ajmal International and Rasasi Perfumes (both fragrances).

### Supermarkets/hypermarkets Remain in Control of Distribution

In addition to being positioned as the domain of weekly shopping, supermarkets/hypermarkets are reinforcing their lead in the distribution of beauty and personal care products. The low consumer confidence has clearly come to benefit these channels, particularly due to their regular promotions and growing interest in their private label beauty and personal care lines.

### A Delayed Recovery

Although the global economy had showed signs of recovering by the second half of 2009, the United Arab Emirates has remained mired in recession. The Dubai debt crisis, which erupted in November 2009, has continued to slow economic recovery, and has accordingly fed through into the beauty and personal care industry. Nonetheless, this is expected to be reversed as forecast growth rates are higher than the review period reflecting the expected economic recovery.

## **MARKET DATA**

Table 1 Sales of Beauty and Personal Care by Category: Value 2005-2010



AED million	2005	2006	2007	2008	2009	2010
Baby Care Bath and Shower Colour Cosmetics Deodorants Depilatories Fragrances Hair Care Men's Grooming Oral Care Oral Care excl Power Toothbrushes Skin Care Sun Care Sets/Kits Premium Cosmetics Mass Cosmetics Beauty and Personal Care						

Euromonitor International from official statistics, trade associations, trade press, company research, Source:

store checks, trade interviews, trade sources

Note 1: Premium cosmetic sales are additionally included within baby care, bath and shower, deodorants, colour

cosmetics, hair care, fragrances, skin care, sun care and sets/kits.

Sum of categories is greater than market size because the four men's toiletries categories are included Note 2: in men's grooming as well as in bath and shower, deodorants, hair care and skin care.

#### Table 2 Sales of Beauty and Personal Care by Category: % Value Growth 2005-2010

% current value growth	2009/10	2005-10 CAGR	2005/10 Total
Baby Care Bath and Shower Colour Cosmetics Deodorants Depilatories Fragrances Hair Care Men's Grooming Oral Care Oral Care excl Power Toothbrushes Skin Care Sun Care Sets/Kits Premium Cosmetics Mass Cosmetics Beauty and Personal Care		ZIIIO-IIII AIR	ZIGA/TIT TOTAL

Euromonitor International from official statistics, trade associations, trade press, company research, store checks, trade interviews, trade sources

Premium cosmetic sales are additionally included within baby care, bath and shower, deodorants, colour

cosmetics, hair care, fragrances, skin care, sun care and sets/kits.

Sum of categories is greater than market size because the four men's toiletries categories are included Note 2:

in men's grooming as well as in bath and shower, deodorants, hair care and skin care.

#### Table 3 Sales of Premium Cosmetics by Category: Value 2005-2010

**AED** million



2005 2006 2007 2008 2009 2010 Premium Baby Care Premium Bath and Shower Premium Colour Cosmetics Premium Deodorants Premium Fragrances Premium Hair Care Premium Skin Care Premium Sun Care Premium Sets/Kits **Premium Cosmetics** 

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

store checks, trade interviews, trade sources

Note: Premium cosmetic sales are additionally included within baby care, bath and shower, deodorants, colour

cosmetics, hair care, fragrances, skin care, sun care and sets/kits.

#### Table 4 Sales of Premium Cosmetics by Category: % Value Growth 2005-2010

% current value growth

2005/10 Total 2009/10 2005-10 CAGR

Premium Baby Care Premium Bath and Shower **Premium Colour Cosmetics Premium Deodorants** Premium Fragrances Premium Hair Care Premium Skin Care Premium Sun Care Premium Sets/Kits **Premium Cosmetics** 

Source: Euromonitor International from official statistics, trade associations, trade press, company research,

store checks, trade interviews, trade sources
Premium cosmetic sales are additionally included within baby care, bath and shower, deodorants, colour cosmetics, hair care, fragrances, skin care, sun care and sets/kits. Note:

#### Table 5 Beauty and Personal Care Company Shares by NBO 2006-2010

% retail value rsp 2010 2006 2007 2008 2009 Company





Euromonitor International from official statistics, trade associations, trade press, company research, store checks, trade interviews, trade sources

Table 6 Beauty and Personal Care Company Shares by GBO	2006-2010
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% retail value rsp Company 2010 2006 2007 2008 2009



Total 100.0 100.0 100.0 100.0 100.0 100.0

Source: Euromonitor International from official statistics, trade associations, trade press, company research, store checks, trade interviews, trade sources

# Table 7 Beauty and Personal Care Brand Shares by GBN 2007-2010

 % retail value rsp

 Brand
 Company
 2007
 2008
 2009
 2010



Total 100.0 100.0 100.0 100.0

Source: Euromonitor International from official statistics, trade associations, trade press, company research, store checks, trade interviews, trade sources

# Table 8 Sales of Beauty and Personal Care by Distr bution Format: % Analysis 2005-2010

% retail value rsp 2005 2006 2007 2008 2009 2010

## Store-Based Retailing

- Grocery Retailers
- - Discounters
- - Small Grocery Retailers
- - Convenience Stores
- - Forecourt Retailers
- - Independent Small Grocers
- - Supermarkets/ Hypermarkets
- - Other Grocery Retailers
- Non-Grocery Retailers
- Health and Beauty Retailers
- - Beauty Specialist Retailers
- - Chemists/Pharmacies



- - Parapharmacies/ Drugstores
- - Other Health and Beauty Retailers
- - Mixed Retailers
- - Department Stores
- - Mass Merchandisers
- - Variety Stores
- - Warehouse Clubs
- - Outdoor Markets
- - Other Non-Grocery Retailers

Non-Store Retailing

- Direct Selling
- Homeshopping
- Internet Retailing
- Vending

Total



100.0

100.0

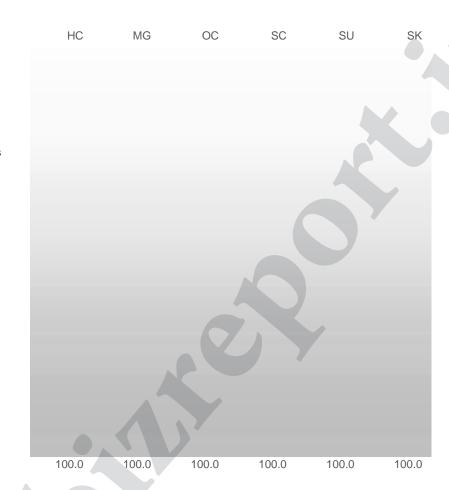
Source: Euromonitor International from official statistics, trade associations, trade press, company research, store checks, trade interviews, trade sources

### Table 9 Sales of Beauty and Personal Care by Category and by Distribution Format: % Analysis 2010

% retail value rsp BC D DP Store-Based Retailing **Grocery Retailers** Discounters Small Grocery Retailers Convenience Stores Forecourt Retailers Independent Small Grocers Supermarkets/Hypermarkets Other Grocery Retailers Non-Grocery Retailers Health and Beauty Retailers **Beauty Specialist** Retailers Chemists/Pharmacies Parapharmacies/Drugstores Other Health and Beauty Retailers Mixed Retailers Department Stores Mass Merchandisers Variety Stores Warehouse Clubs **Outdoor Markets** Other Non-Grocery Retailers Non-Store Retailing **Direct Selling** Homeshopping Internet Retailing Vending 100.0 100.0 100.0 100.0 100.0 Total 100.0



Store-Based Retailing **Grocery Retailers** Discounters Small Grocery Retailers Convenience Stores Forecourt Retailers Independent Small Grocers Supermarkets/Hypermarkets Other Grocery Retailers Non-Grocery Retailers Health and Beauty Retailers **Beauty Specialist** Retailers Chemists/Pharmacies Parapharmacies/Drugstores Other Health and Beauty Retailers Mixed Retailers Department Stores Mass Merchandisers Variety Stores Warehouse Clubs **Outdoor Markets** Other Non-Grocery Retailers Non-Store Retailing Direct Selling Homeshopping Internet Retailing Vending Total



Euromonitor International from official statistics, trade associations, trade press, company research, Source:

store checks, trade interviews, trade sources

BC = baby care; BS = bath and shower; CC = colour cosmetics; D = deodorants; DP = depilatories; F =

fragrances; HC = hair care; MG = men's grooming; OC = oral care; SC = skin care; SU = sun care; SK =

sets/kits

Key:

#### Table 10 Forecast Sales of Beauty and Personal Care by Category: Value 2010-2015

AED million	2010	2011	2012	2013	2014	2015
Baby Care Bath and Shower Colour Cosmetics Deodorants Depilatories Fragrances Hair Care Men's Grooming Oral Care Oral Care excl Power Toothbrushes Skin Care						



Sun Care Sets/Kits **Premium Cosmetics** Mass Cosmetics Beauty and Personal Care

Euromonitor International from trade associations, trade press, company research, trade interviews, Source:

trade sources

Note 1: Premium cosmetic sales are additionally included within baby care, bath and shower, deodorants, colour

cosmetics, hair care, fragrances, skin care, sun care and sets/kits.

Note 2: Sum of categories is greater than market size because the four men's toiletries categories are included

in men's grooming as well as in deodorants, skin care, bath and shower and hair care.

### Table 11 Forecast Sales of Beauty and Personal Care by Category: % Value Growth

% constant value growth

2010-15 CAGR 2010/15 TOTAL

Baby Care Bath and Shower Colour Cosmetics Deodorants Depilatories Fragrances

Hair Care Men's Grooming

Oral Care

Oral Care excl Power Toothbrushe

Skin Care Sun Care Sets/Kits

**Premium Cosmetics** Mass Cosmetics

Beauty and Personal Care

Euromonitor International from trade associations, trade press, company research, trade interviews, Source:

trade sources

Premium cosmetic sales are additionally included within baby care, bath and shower, deodorants, colour Note 1:

cosmetics, hair care, fragrances, skin care, sun care and sets/kits.

Sum of categories is greater than market size because the four men's toiletries categories are included Note 2:

in men's grooming as well as in deodorants, skin care, bath and shower and hair care.

#### Table 12 Forecast Sales of Premium Cosmetics by Category: Value 2010-2015

AED million

2010 2011 2012 2015 2013 2014

Premium Baby Care Premium Bath and Shower **Premium Colour Cosmetics** Premium Deodorants **Premium Fragrances** Premium Hair Care Premium Skin Care Premium Sun Care Premium Sets/Kits

**Premium Cosmetics** 

Euromonitor International from trade associations, trade press, company research, trade interviews,

trade sources



Note: Premium cosmetic sales are additionally included Withinbaby care, bath and shower, deodorants, colour

cosmetics, hair care, fragrances, skin care, sun care and sets/kits.

Table 13 Forecast Sales of Premium Cosmetics by Category: % Value Growth 2010-2015

% constant value growth

Premium 8aby Care
Premium 8ath and Shower
Premium Colour Cosmetics
Premium Deodorants
Premium Fragrances
Premium Hair Care
Premium Skin Care
Premium Sun Care
Premium Sets/Kits

Source: EuromonitorInternationalfrom trade associations,trade press, company research, trade interviews,

trade sources

Note: Premium cosmetic sales are additionally included Withinbaby care. bath and shower, deodorants, colour

cosmetics, hair care, fragrances, skin care, sun care and sets/kits.

### **DEFINITIONS**

Premium Cosmetics

This report analyses the market for 8eauty and Personal Care in the United Arab Emirates. For the purposes of the study, the market has been defined as follows:

- ~ 8aby care
- ~ 8ath and shower
- ~ Colour cosmetics
- ~ Deodorants
- ~ Depilatories
- ~ Fragrances
- ~ Hair care
- ~ Men's grooming
- ~ Oral hygiene
- ~ Skin care
- ~ Sun care
- ~ Sets/kits

### Sources

Sources used during research include the following:

Summary 1 Research Sources

Official Sources Abu Dhabi Chamber of Commerce & Industry

Ajman Chamber of Commerce & Industry

Dubai Chamber of Commerce & Industry

Dubai Statistics Center



Fujairah Chamber of Commerce & Industry Shaqah Chamber of Commerce & Industry Umm Al Quwain Chamber of Commerce & Industry

Al Khaimah Chamber of Commerce, Industry

& Agriculture

Trade Press Arabian Business

Trade Associations

Gulf News Khaleej Times

Noozz Red Hot

Company Sources Ajmal Perfume

Al Shaya Group
Alberto-Culver
Alphamed Group
Avon Al Hathboor
Avon Products Inc
Beiersdorf Middle East

Colgate-Palmolive

Coty

Himalaya Drug Co, The

Johnson & Johnson Middle East FZE

Jordan AS

Kamal Osman Jamjoom Est

L'Oreal Middle East

MAF Carrefour Hyperrnarl<ets

MH Alshaya Co

**PZCussons** 

Rasasi Perfumes Industry LLC

Sara Trident Emirates LLC

The Himalaya Drug Co

Unilever Arabia FZE

Unilever Group

Ameinfo.com

